# SAP CONSULTANT / ARCHITECT / PROJECT MANAGER TRUSTED ADVISOR ON DIGITAL TRANSFORMATION

**KLARER Jean-Christophe** 

jc.klarer@apteos.eu (+33) (0)6.17.93.53.16

After 16 years with the SAP software company, I decided to place my acquired experience in roles as enterprise architect, solution architect, solution expert as well as my managerial skills in a brand-new company, **my company**. The proposed services are organized in a portfolio of services focused on business support, consulting, program and project management as well as on digital transformation.

My motto:



Starting from the business process, functions at the core of the business, to adapt the most efficient and efficient digital solution.

## SIIIIS



#### Management

- Management and planning of my team activity, global strategy and objectives
- Establishment of models of engagement of diverse and complex services.
- Establishment of relevant progression paths for team members.
- P&L Management.



#### SAP EXPERTISE

- Expert on SAP ERP: SD / CS / MM / PM / PS / CO-PA
- SAP BW / QIM & GTS knowledge
- Solution architect & certified enterprise architect
- Business Process
   Management, advise on SAP
   Best Practices
- Solution reviews, audit



#### Human resources

- Motivate and revitalize the team, communicate.
- Recognize the performance as well as the non-performance.
- Adapt itself to the diversity of the individualities to cultivate the potential of each.
- Hiring, salary & compensation management, mentoring.

### LANGUAGES

English C1

German



B1

French Mother tongue

### SOLUTIONS



ERP BW

QIM

CRM

GTS

# INDUSTRIES

Utilities

Retail

Consumer Products
Discrete Industries



# TRAININGS & CERTIFICATIONS

#### **Education**

Master of Computing
Louis Pasteur University, Strasbourg.

#### **Trainings**

Management SAP Solutions

#### Certifications

Enterprise Architect - TOGAF

Design Thinking –

SAP ERP SD & MM

### PROFESSIONAL EXPERIENCE

#### Founder & CEO - APTEOS Management et Consulting

Since August 2016

- Daily & long-term management of the company
- Commercial strategy & people management (hiring, staffing, marketing of services ...)
- Delivering consulting missions as enterprise architect, solution architect, solution expert, project & change manager.
  - o For a Utilities customer(**GRDF**, **Engie Group**), design of a new solution architecture for Maintenance processes, expertise on SAP ERP CS, PS & PM modules, strategic advice on solution architecture.
  - o Travel & Transportation company(**Bolloré T&L**): support on program management expertise on SAP ERP & GTS, integration between SD & MM processes with SAP GTS. Position papers on several topics.
  - o Since January 2018, SAP MM expertise for Schmidt Groupe.
  - Project management, solution architecture, expertise on SAP Business Suite for several customers(Dassault Aviation), S/4HANA assessments in delegation of SAP France (GRTGAZ, LVMH)

#### **Consulting Director, Field Service SAP France & EMEA**



**APTEOS** 

July 2009 - May 2016

In charge of 45 people, application consultants & solution architects, my responsibility was to organize & develop the services provided to our customers and to manage the competencies that will be positioned on the market of SAP services: ERP, SCM, CRM & PLM.

- o Supply, Demand and Forecast Management (skill gap planning)
- o Resource allocation management of Field Services assignments
- o Responsible for managing internal projects
- Training needs for strategic areas
- o Financial Management Reporting based on Utilization, Forecast, and Budgeting
- o Consulting Services Definition & Maintenance
- o P&L and Forecast Management
- o Internal and external coaching, certified mentor

#### Skill manager, Field Service SAP FRANCE

2007-2010



In charge of Skill Management for the market unit SAP France. In connection with the consulting managers, I managed all the transformation paths related to consulting competences, solutions & industries knowledge. Integration of Business Objects consultants in the consulting department of SAP France. Demand & Forecast management (skill gap planning, workforce planning).

# Platinum Consultant and Solution Architect, Field Service SAP FRANCE 2005-2009



For an high-tech customer, as certified Enterprise Architect and expert consultant, I evaluate customer requirements, map them to business processes, functional and solution architectures and ensure a proper implementation from a solution architecture point of view.

- Design detailed end-to-end industry-specific / corporate customer to-be processes
- Identify the appropriate end-to-end solution portfolio options and recommendations
- Mainly in High Tech and Discrete industries
- Focus on SAP ERP solutions SD/MM/PP/FI/CO modules
- Stakeholders management
- Project management:
  - management of a company split
  - use of dedicated SAP SLO services, coordination of services
  - tests strategy validation

### PROFESSIONAL EXPERIENCE

# **Consultant Expert, Field Service SAP FRANCE** 2000-2005



As ERP, BW and CRM senior consultant my area of responsibilities and tasks were:

- o SAP Solution Expert (General & detailed business blueprint, Implementation, creation of test cases, tests scheduling and execution, key users training, go live support, and post go live support)
- o Support in escalated projects
- o Feasibility studies / solution reviews
- o Pre-sales activities
- o Focused on **ERP**, SD MM CO/PA PS, **CRM** Sales & Services, **BW** modelling
- o Awarded as Best SAP France Consultant in 2004 and 2008
- SAGEM & SAGEM-Communication, SAFRAN Group: High-Tech Aerospace & Defense: 2000 2005
- Solution Expert on SAP ERP: SD, MM, CS, BW, HUM, CRM, CO-PA on several projects:
  - o Implementation of Inter Company processes between the French headquarter and the subsidiaries
  - o Customer & Vendor consignment between the main warehouse and the worldwide partners
  - o Company code merge, redesign of core and context processes, implementation of the new solution, associated reporting
  - o New service & maintenance solution: modelisation of business processes, SAP Best practices on service and maintenance order management, integration with sales order management
  - o On top of service management processes, implementation of contracts & warranties processes
  - o Greenfield project on a brand-new solution dedicated to case and contract management: implementation of an IT solution dedicated to Public sector case and contract management, integration with finance & controling
  - o Associated BW reporting, focus on profit center accounting
  - o Proof of concept & Blueprint on CRM Sales Express: general & detailed blueprint on a solution dedicated to lead and inquiry management, integration with SAP ERP
  - o Implementation of Handling Unit processes, based on SAP ERP-HUM solution
- SIGNATURE SA Plastic Omnium Group 2004-2005
  - Implementation of a solution dedicated to case management.
    - Service Management with SAP ERP, CS / MM and SD modules
    - Princing implémentation
    - Adapted Time sheet with CATSXT
    - Integration with Project Management, PS module.
  - Implementation of a new P&L in the company
    - Direct integration of sales orders & projects
    - Budget & real bookings
    - Integration with cost center management

#### Deliverables

- Functional expertise
- Customizing & documentation
- Proof of Concept
- Upgrade management
- Functional coordination and integration, E2E process oriented
- Project Management
- Change Management

# PROFESSIONAL EXPERIENCE

#### Other SAP experiences with SAP France

Schneider Electric	Solution review on its global and worldwide solution. Focus on SD processes.
Dassault Falcon Jet, US	Solution Review on a SAP ERP solution dedicated to maintenance and sales, focus on SD / MM and CS modules.
Others	After sales support and expertise on SAP ERP, modules SD, MM and CS
	Connection with SAP Active Global Support

#### **SAP Expert Consultant, Siemens Business Services**

**SIEMENS** 

1997-2000

SAP Consultant & project manager, Consultant & project manager, I managed several projects based on SAP ERP solutions. Focused on SD & MM modules of SAP ERP R/3, I built the first SAP solution architecture of 2 Siemens entities. Business Process Management.

#### **Data Exchange Expert, Siemens SAS**

**SIEMENS** 

1996-1997

Development & implementation of data exchange protocols between Siemens customers & vendors mainly in High-Tech and Automotive industries.